



NASHVILLE LOCATION

Design, Creation & Delivery

What To Expect

HOW LONG WILL IT TAKE TO CREATE MY DESIGN?

The design process is a partnership between you and OBB Nashville to discover the best solution for your business. The time it takes depends on how many units you require and the delivery schedule. We will discuss the design during your free consultation, provide you with a price estimate and if required a basic prototype. The minimum turn around is 48 hours.

DELIVERY

Delivery to the Greater Nashville area is \$10. Outlying areas and the rest of North America is shipped via FedEx Ground unless otherwise specified.

HOW YOU CAN HELP

To help with the design process; please consider the types of products your clients may like, whether you'd like to include logo merchandise in the design and your budget considerations.

HOW LONG WILL RIBBON PRINTING TAKE?

Ribbon printing takes 4-6 weeks. There is a one-time set up fee of \$150.

Logo requirements:

- Black and White image, no grayscale are will be accepted
- File required in either: .jpg, .tif, eps
- Size of logo not to exceed 1x3 inches

PAYMENT SCHEDULE

Estimated cost will be based on products used and design fees. A 50% deposit of the estimated total will be required on all projects totaling \$500 or more before work begins. An invoice for that amount will

be provided. The remaining balance will be billed at the end of the project. Payment is due 15 days after invoice date (Net 15).

REJECTION/CANCELLATION OF PROJECT

The client shall not unreasonably withhold acceptance of, or payment for, the design work performed. If, the project is cancelled prior to the ordering of product the client will receive a refund of their deposit less the labor and design fee.

Rejection of the design or cancellation of the project during its execution will result in forfeiture of deposit and/or billing for all additional labor or expenses to date. An invoice will be provided to the client for outstanding labor and product expenses.

HOLIDAY ORDERS

To ensure gift availability please place holiday orders by October 15th. Orders confirmed with a 50% deposit by October 1st will receive a 15% discount.

Client Signature _____ Date: _____